

# Privacy Policy

## Marsden Park Business Chamber

Last Updated: 30 June 2025

Marsden Park Business Chamber ("we", "our", or "us") is committed to protecting your privacy and complying with the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth). This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website [insert your domain name] ("Site").

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## 1. What Information We Collect

We may collect personal information from you when you:

- Contact us via forms, email, or phone
- Subscribe to newsletters or updates
- Register for events
- Become a member

This may include:

- Your name
- Email address
- Phone number
- Business name
- Job title
- Any other information you voluntarily provide

We may also automatically collect non-personal data (e.g., browser type, IP address, and usage statistics) for analytics and improvement purposes.

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## 2. How We Use Your Information

We use your personal information to:

- Provide and manage our services
- Communicate with you (including responding to enquiries)
- Send newsletters, updates, or event invitations
- Improve our website and user experience
- Meet our legal and regulatory obligations

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### **3. Disclosure of Your Information**

We do not sell or rent your personal information. We may disclose it to:

- Service providers who assist us in operating our website and conducting our activities
- Government or regulatory authorities where required by law
- With your consent, other third parties (e.g., partners or sponsors)

All third parties are required to comply with privacy and confidentiality obligations.

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### **4. Data Security**

We take reasonable steps to protect your personal information from misuse, interference, loss, and unauthorised access, modification or disclosure.

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### **5. Cookies & Website Analytics**

Our website may use cookies and third-party tools like Google Analytics to improve functionality and understand how users interact with the site. You can disable cookies in your browser settings if you prefer.

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### **6. Third-Party Links**

Our website may contain links to other websites. We are not responsible for the privacy practices or content of those sites.

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### **7. Access & Correction**

You have the right to access the personal information we hold about you and request correction if it is inaccurate, out of date, or incomplete. Please contact us using the details below.

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### **8. Contact Us**

If you have any questions about this Privacy Policy or wish to make a complaint, please contact:

**Marsden Park Business Chamber**

Email: [hello@marsdenparkbusinesschamber.com.au](mailto:hello@marsdenparkbusinesschamber.com.au)

Phone: 0400213350

Postal Address: Level 5 Nexus Norwest, 4 Columbia Ct, Norwest NSW 2153

We will respond to all privacy-related queries or complaints within a reasonable timeframe.

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**9. Changes to This Policy**

We may update this Privacy Policy from time to time. The latest version will always be available on our website.